

RED PRACTICE NEWSLETTER

EDITION 4



PATIENT PARTICIPATION GROUP

Another meeting was held in the surgery on 19th March 2008. This was attended by 6 patients, Dr Auld, Marion Easton Practice Manager and Jane, Val and Anne.

Items discussed were Patient Questionnaires which were completed by approximately 150 patients. The feedback from this was not as good as we would have liked regarding our appointment availability and access to appointments with your choice of doctor. Therefore we are looking at ways of improving this.

If you are interested in coming along to one of our group meetings, this is quite a relaxed and informal evening. Details are available from reception.

DR B M REILLY

Dr Reilly has just popped in to see us and he is looking well. He is hoping to be back consulting part-time sometime in May and we look forward to him returning as we are sure you all are.

CHANGE IN APPOINTMENT SYSTEM

This is still at the planning stage and should be up and running hopefully around the end of May.

AUTOMATIC CHECK-IN SYSTEM

We have installed a new automatic check-in system which although is situated in waiting area 5 it also covers waiting area 4. This is for your convenience and has proved to be quite popular. If you are unsure of how to use it please feel free to ask the receptionists who will be only too happy to help you but if you do not want to use this system we are still happy to check you in at the reception desk.

FY2 DOCTOR

We would like to welcome Dr Fiona Hamilton who is joining us from the 2nd April until the end of July. Fiona is a foundation doctor. This means that she joins us for approximately 4 months.

WEBSITE

We would like to remind you of our website. The website address is www.whitefriars-redpractice.co.uk and we would encourage you to view this. It contains a lot of interesting information about the practice and is regularly updated.

ON-LINE PRESCRIPTIONS

This service is now available to our patients. In order to use this service you must register first by going onto our website which is www.whitefriars-redpractice.co.uk - Click on repeat prescriptions and follow the instructions.

After registering all you have to do is go onto the website, click on online services and then go into Login to order scripts.

PATIENT TRANSPORT

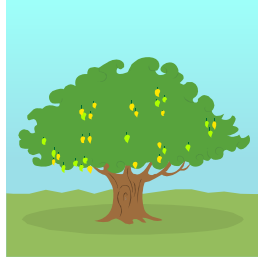
We can no longer order patient transport from the practice. For those who require this service the telephone number is 0131 446 2760 (This is only available for people within a certain criteria – this is screened at the time of ordering transport).

TRAVEL ADVICE

For those fortunate enough to be travelling to far away destinations which may require Travel Vaccinations, please make sure you allow enough time to organise this.

Forms are available at reception, or can be downloaded from our web site. When this form is completed please return it to reception. The receptionist will then make an appointment for you to see the practice nurse within 10 - 14 days.

DR's GILLINGHAM TRUST FUND



As well as the funds being used for the training of midwives at the Matawale Clinic it has been suggested that a tree could be planted in the clinic grounds in honour of Dr Gillingham. They are going to select something suitably Malawian and they plan to hold a planting ceremony. We think this would be a worthy gesture.

MATAWALE CLINIC



The twinning with the clinic is going well and there is information on our website for those of you who are interested.



HOLIDAYS

MONDAY	5TH MAY 2008
MONDAY	26TH MAY 2008
MONDAY	28TH JULY 2008
MONDAY	6TH OCTOBER 2008
THURSDAY	25TH DECEMBER 2008
FRIDAY	26TH DECEMBER 2008
THURSDAY	1ST JANUARY 2009
FRIDAY	2ND JANUARY 2009

PRACTICE LEARNING DAYS

WEDNESDAY	23RD APRIL 2008
WEDNESDAY	21ST MAY 2008
WEDNESDAY	18TH JUNE 2008
WEDNESDAY	5TH NOVEMBER 2008
WEDNESDAY	25TH FEBRUARY 2009